

Double-WOW... WOW...

It's February, a jam-packed month just full of smooth chocolate caramels, cards, candles, cappuccinos!!! We'll be open PRE-Valentine's Day on **Monday 13<sup>th</sup> February 2023** 

from 10:00 am – 12:30 pm.

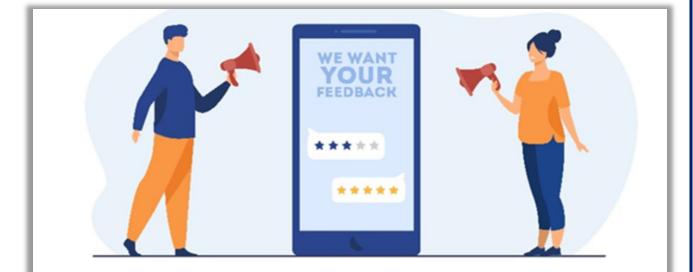


So let's have a pre-Valentine's Day run-through. Drop-in, pop-in or hop-in and practice your witty on-liners, may be pick-up up some ideas & hints for your occasion. YES. It's your time to come and share your knowledge and experiences, with a pre-Valentine brew and chit-chat...

Opportunity to meet Team V&F-LP, Ali that runs our Veterans & Families Well-Being Group at 12:00 pm, other Veterans, guest representatives from Charities, Organisations and other support network links. We look forward to meeting you soon.





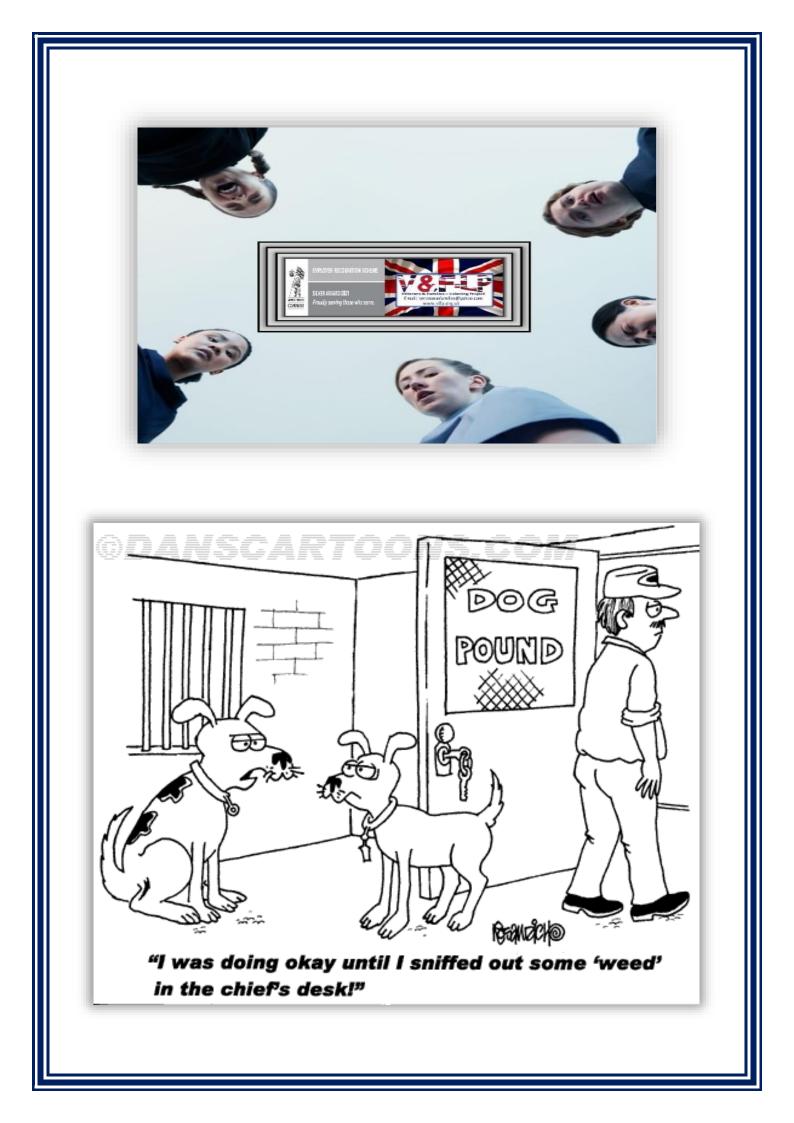


#### Share your views on GP websites

GP websites across the region have recently been updated and our system colleagues would like to hear your views on how the websites could be further developed. If you have a suggestion or an idea about the future development of the website, please take a couple of minutes to complete this <u>GP survey.</u>

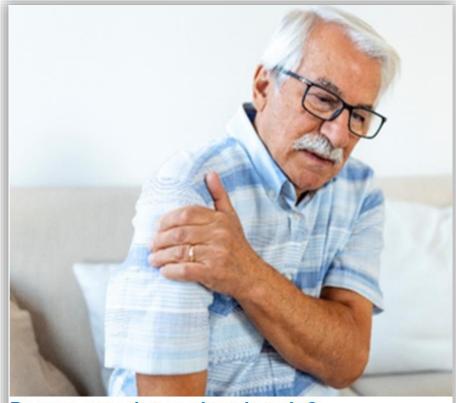
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The NHS in Frimley is planning to launch a new chronic pain pathway later this year. As part of their research. they would like to understand people's current experience with chronic pain services, how it affects people's daily lives and



Do you experience chronic pain?

how the services could be improved in the future.

Chronic pain, sometimes known as long-term pain or persistent pain, is pain that lasts for more than 3 months. It is often described as pain that does not go away as expected after an illness or injury.

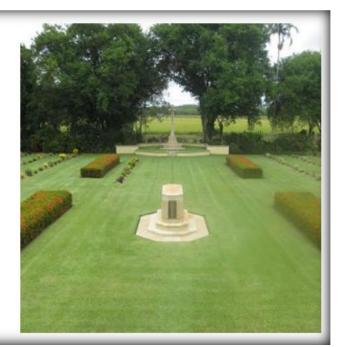
If this affects you and you would like to have your say on future services, please complete this <u>short survey.</u>

No offense, but I'd really prefer to be seen by a dog. I'm sure you understand. Streeter Q 1/11 www.betsystreeter.com

### Memorial sites to visit here and overseas

#### Resources

Learn more about Australia's involvement in wartime and peace operations by visiting memorial sites and museums. There are many sites also available to view online through virtual trails. <u>Find a site to visit</u>.



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We spotted the following article from Anzac Portal newsletter, and wondered after sharing this. Wouldn't it be a good idea if Veterans UK, could do similar Vlogs and Podcasts for our Veterans. Share their experience & knowledge of service history with military veterans on issues such as Veteran Support Officers roles, may be give an insight into how claims are processed... Just a suggestion.

### **DVA TV supports our veteran community**

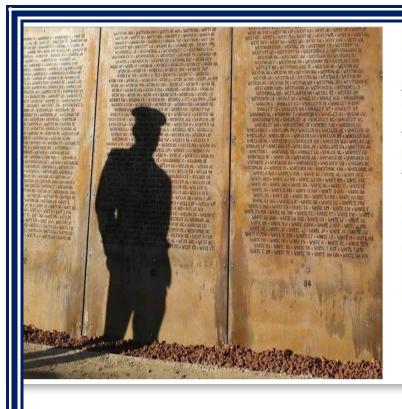
DVA TV raises awareness of the support and services we offer to veterans. It also shares veterans' stories, recognising their service to our nation. The latest episodes cover 40 years of Open Arms and veteran Dani's experience of using Open Arms as support. <u>Watch it on YouTube</u>.



Australian Government

Department of Veterans' Affairs

Anzac Portal anzacportal.dva.gov.au



23 January 2023 — News story Armed Forces Memorial Roll of Honour Service - a modernised service

Defence Business Services (DBS) has modernised the Armed Forces Memorial Roll of Honour Service.

The memorial commemorates members of the armed forces killed since the end of World War 2 and work has been underway to make the online service easier for the public to use and more compliant with Government Digital Services (GDS) standards.

At DBS, we are committed to modernising the services we provide and this new and improved online service will be familiar to those who use services on gov.uk as it follows the same layout as renewing a passport or updating a driver's licence. The new guidance page and online service makes it easier for people to carry out searches and enables users to provide feedback.

The Armed Forces Memorial Roll of Honour Service can be found at the following link: <u>Search the Armed Forces Memorial roll of</u> <u>honour</u>

# Search the Armed Forces Memorial roll of honour

You can search the Armed Forces Memorial roll of honour to see if someone's listed on it.

The Memorial commemorates members of the armed forces who died while in service either:

- on or after 1 January 1948
- in Palestine between 1945 and 1947

Entries on the roll of honour database include:

- rank
- type of service
- regiment or corps
- date of death
- burial place, if known
- whether someone's name is on the Memorial in the <u>National</u>
  <u>Memorial Arboretum</u>

No information is available until one year after someone's death.

You can download or print a certificate that will contain details of their service in the Armed Forces from the roll of honour.

## Start now >

### Save £££s with social tariffs

Struggling to afford your mobile phone or broadband? Social tariffs could help. They are cheaper broadband and phone packages for people claiming Universal Credit, Pension Credit and some



other benefits. Ofcom (the regulator for communications services) is encouraging more companies to offer social tariffs to help customers on low incomes.

Most tariffs offer superfast broadband. If your provider offers a social tariff, you can switch to it at any time, free of charge and the price won't go up mid-contract.

Article: Save fffs with social tariffs from Motability 'Lifestyle' magazine, page 9, Issue 118, February 2023.



Visit ofcom.org.uk



# CHARITY EXPANDS TRAINING IN RESPONSE TO RISING POOR MENTAL WELLBEING

#### A FREE training course aimed at helping members of the military community to identify and deal with the symptoms of poor mental wellbeing is being opened to thousands more people.

With around one in six adults in the UK experiencing some form of depression (ONS, 2021) - seven per cent higher than pre-pandemic levels - the Royal Air Forces Association is opening its *Finding it Tough?* training course to all civilians working in conjunction with the RAF.

The course, which launched in 2020, was originally designed for the partners of serving RAF personnel. Within months of going live, huge demand from the veteran community led to the training being opened to former personnel.

Now, with the charity determined to support as many members of the RAF community as possible, anyone who works as an RAF civilian contractor or as a volunteer supporting someone in the RAF community is eligible to take part.

The RAF Association's Director of Welfare and Wellbeing, Rory O'Connor, said: "Recognising that our country is facing a growing mental wellbeing crisis, our charity felt that our hugely popular and well-received course could benefit thousands more people.

"A new bespoke version of our unique online training course has been developed, and we're now encouraging anyone who supports the RAF in their career, either as a civilian contractor or in a volunteer role, to sign up."

The 2.5-hour course will sit alongside the charity's training programmes already on offer to RAF veterans and their families, and the family members (aged 18 and over) of anyone currently serving in the RAF.

The programmes aim to equip people to be more resilient to life's pressures, and to help them to identify and support others struggling with mental wellbeing issues. Trainees are also equipped with skills to signpost relatives, friends and colleagues to more specialist help and support.

Liana Cunliffe (40), of Burtonon-Trent, whose partner is an RAF Aircraft Technician Winter Issue 2022



HEALTH & WELLBI TRAINING IN RESPONSE TO RISING POOR MENTAL WELLBEING

# **CHARITY EXPANDS TRAINING IN RESPONSE TO RISING POOR MENTAL WELLBEING**

serving overseas, recently undertook the online Finding it Tough? training.

Ω<sup>⊥</sup><sub>⊥</sub>She said: "The course was beautifully done. It was really well-organised, the material was extremely

O ROYAL ssociation The charity that supports the RAF family

helpful and was divided into bite-sized pieces that were easy to understand.

"The small-group online session meant that participants Him could share some of our own thoughts and ideas, and RAINING IN RESPONSE TO RISING POOR MENTAL WELLBEING Z feel reassured that we were not alone.

"Touch wood, I've never needed to support my partner with his mental wellbeing, but I now feel well-equipped to look out for any signs of difficulties. I also know how to ask him the right questions and provide signposting to specialist help, should the need arise."

The expansion of the course to civilian RAF support workers and volunteers is being made possible by funding provided by aerospace and defence companies Boeing, Leonardo and MBDA.

For more information about the RAF Association's Finding it Tough? training, and to book a place on the course, visit: findingittough.rafa.org.uk



I just want to be a good mate

Office for Veterans' Affairs



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## TAKE PART IN THE VETERANS' SURVEY AND BE A PART OF POSITIVE CHANGE FOR UK VETERANS.





<u>The paper</u> UK Veterans Surveys need to be returned to the Office for National Statistics by <u>midnight on Friday 17<sup>th</sup></u> <u>February 2023</u>.





YOUR CALL IS IMPORTANT US -- BUT NOT 3 to IMPORTANT ENOUGH FOR US to HIRE ADDITIONAL STAFF to TALK TO YOU. SOHWADP Reprinted from The Funny Times / PO Box 18530 / Cleveland Heights, OH 44118 phone: (216) 371-8600 / e-mail: ft@funnytimes.com We look forward seeing you so Take care From the team V&F-LP V All information is correct at the time of going to press & PDF Veterans & Families-Listening Project (V&F-LP) does not endorse any products or service(s) advertised \*Subject to change